



INSTRUCTIONS

Sending a repleader

Within 25 days from the starting date of the Procedure the defendant can send his or her own repleader to the Dispute Resolving Service (DRS). In the absence of this repleader within the stated term, the board of experts constituted by the Dispute Resolving Service (DRS) Tonucci & Partners settles the controversy on the basis of the complaint only, except under exceptional circumstances.

The repleader and the eventual attachments should be sent to the Dispute Resolving Service (DRS) Tonucci & Partners in hard copy and in electronic form, in any format (except the unreproducible attachments).

The paper copy is sent with a registered letter to Dispute Resolving Service (DRS) Tonucci & Partners – Via Principessa Clotilde n.7 – 00196 Roma. The electronic copy must be addressed to disputes@tonucci.com.

Each copy should contain the fundamental elements illustrated in article 4.6 of the Regulations for the resolution of disputes in the ccTLD “it”.