



INSTRUCTIONS

Filing a complaint

With a formal dispute, in order to initiate the Re-Assignment Procedure of the challenged domain name a complaint must be filed. The complaint can be edited on paper without formal requirements, following the criteria provided by the Regulations for the resolution of disputes in the ccTLD “it”.

If the complainant does not want to independently draft the complaint or cannot do so, he or she may use the form supplied free of charge by the Dispute Resolving Service (DRS) Tonucci & Partners. The form already is compliant with the requirements set forth in the Regulations for the resolution of disputes in the ccTLD “it” Instructions regarding the content of the complaint, the selection of the experts, and the presentation of the complaint can be found in the appropriate section. The forms – both for the presentation of the complaint and for the drafting of the repleader – can be downloaded in the appropriate section “Forms”.

The complaint and the eventual attachments must be sent to the Dispute Resolving Service (DRS) Tonucci & Partners on hard copies and via email in any format (except the unreproducible attachments). The paper copy should be sent with a letter recommended A/R to Dispute Resolving Service (DRS) Tonucci & Partners – Via Principessa Clotilde n.7 – 00196 Roma. The electronic copy should be addressed to disputes@tonucci.com.

Every copy should contain the fundamental elements illustrated in article 4.2 of the Regulations for the resolution of disputes in the ccTLD “it”